



Unified Communications :: Video Conferencing :: Webex :: Messaging :: Mobile Applications :: Presence

## Think Comprehensively with Cisco Unified Communications

### Solution Overview

Global value chains, mobile workforces, social networking, pervasive video, and information overload: this is the new normal. To address these business complexities, Cisco Unified Communications connects people, information, and teams, helping to enable comprehensive and effective collaborative experiences. With Cisco UC, your company can:

- Connect co-workers, partners, vendors, and customers with the information and expertise they need.
- Access and share video on the desktop, on the road, and on-demand, as easily as making a phone call
- Facilitate better team interactions, dynamically bringing together individuals, virtual workgroups, and teams
- Make mobile devices extensions of the corporate network so mobile workers can be productive anywhere
- Innovate across the value chain by integrating collaboration and communications into applications and business processes

### Solution Benefits

Combine communications into a single solution to help your employees, customers, suppliers, and partners communicate quickly and easily.

- 1) Conferencing – Take full advantage of the best premises-based solutions like MeetingPlace or Software-as-a-Service (SaaS) offerings such as WebEx to deliver the industry's most compelling and cost-effective conferencing experiences
- 2) Video – Business video is an essential tool for internal collaboration, customer intimacy, technology innovation, and physical safety and security. Foster a corporate culture that appreciates the use of business video tools for global collaboration with a network to support growing video volume
- 3) IP Communications – A full suite of IP Communications

solutions and endpoints let you extend consistent communications services to employees in all workspaces, whether they are on a main campus, at branch offices, or working remotely.

- 4) Messaging – Drive productivity and accelerate business processes by enabling employees to access and deliver messages via any medium, anywhere, on any device.
- 5) Mobile Applications – Increase employee productivity and control mobile costs by making mobile devices to operate from a secure, enterprise, managed platform.
- 6) Presence and Clients – Connect, communicate, and collaborate directly from your desktop with rich multimedia Cisco Unified Communications services.

### Project Profiles

#### **Client: Large Illinois Public School District**

*Overview:* The District had a vision for a safer and more efficient school environment. The collaborative vision would allow faster communication with the community and public safety agents, as well as streamline how teachers utilized the network.

*Solutions:* Cisco Unified Communications Manager, Unified Unity Voicemail, Emergency Responder, 10 ACD agents across multiple locations.

#### **Client: Chicago Based Architectural Firm**

*Overview:* A Chicago architectural firm was struggling with communications between its six remote offices. They needed a Unified Communications solution where the architects could collaborate in real time no matter where they were located or what device they were connected to.

*Solutions:* Cisco Unified Communications Manager, Unified Unity Voicemail, Presence, and Emergency Responder.

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